

Our team is knowledgeable about filing a claim, and our proven process outlined below ensures that everything goes smoothly.

STEP 1: FREE INSPECTION TO ASSESS DAMAGES

It is important to have your home looked at after a storm. Our trained adjusters assess any possible damage to determine if Quint Cities can help you with your home repairs.

STEP 2: SIGN A CONTRACT AND FILE THE CLAIM

If your insurance company does not approve your damages you are not obligated to Quint Cities. If it is approved, this guarantees Quint Cities to perform the repairs. Call your project manager immediately upon receiving a time for the adjuster's appointment.

STEP 3: THE ADJUSTER'S APPOINTMENT AND THE SCOPE OF LOSS

Your project manager will meet with the adjuster to discuss the damages. Our goal is to make sure all damage is considered and the claim is maximized. They will go over the claim and the steps for completing the restoration of your property with you. The adjuster will send or give you a scope of loss. This is a breakdown of everything that is being claimed as damaged.

STEP 4: THE PAPERWORK AND PICKING A SHINGLE

Your insurance company will provide you with the estimate of the work and we will go over everything that we are in contract to perform. Your project manager will provide you with choices of shingles and color when picking up a copy of your scope of loss.

STEP 5: BUILDING YOUR PROJECT

Materials will be dropped in the driveway the day before or the day of the build. After the building is complete your project manager will do a walk through with you to make sure everything is done to your satisfaction. A customer completion form will be provided for our files. First check is collected upon completion of each trade.

STEP 6: RELEASING DEPRECIATION AND COLLECTING FINAL PAYMENT

Our office will correspond with your insurance company once all the work is done. The insurance company will then release the depreciation check. Your project manager will meet with you to collect the final check as well as your deductible and/or upgrades.